



Fresno County Economic Opportunities Commission

# Media Advisory

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## **LIHEAP Program Ready to Serve Needs of Valley at New Location on Stanislaus in Southwest Fresno**

*-The new location will allow LIHEAP to serve larger clientele in need of energy assistance-*

**(Fresno, CA)** As of July 19<sup>th</sup>, Fresno County Economic Opportunities Commission's Low Income Home Energy Assistance Program (LIHEAP) will be moving from the Executive Plaza to its new location at 1371 Stanislaus Street, in Southwest Fresno.

The new site has been redesigned in an effort to better serve the community in need of assistance. Its new infrastructure and one-on-one service allows representatives to handle clients while maintaining a great level of customer service. More representatives will be on hand to reduce wait time and to serve more clients in a timely manner.

"We are concentrating on building relationships with our clients," says Gilda Arreguin, LIHEAP Manager. "Whether our client is in need of help paying a regular energy bill, or is worried about their 48-hour shutoff notice, our new location is equipped with the most advanced software and experienced staff to help with our clients needs."

EOC's Low income Home Energy Assistance Program helps low-income Fresno County residents with their energy bills to offset heating and cooling energy costs. Energy Crisis Intervention Program (ECIP) provides assistance to low income households with a 24- or 48- shut-off notice along with other energy-related emergencies. Individuals or families can receive assistance once a year. To be eligible for LIHEAP or ECIP assistance, applicants must be a Fresno County resident, be low-income, have valid identification and social security card, and must provide the current energy bill or shut-off notice.

### **About Fresno County Economic Opportunities Commission (EOC)**

For over 44 years, Fresno County EOC – a private, nonprofit agency – has helped low-income Fresno County residents become self-sufficient. EOC offers over 30 comprehensive community-based programs that develop an individual's capabilities and places them on the path toward financial independence.

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