Fresno EOC is committed to following the guidance of the California Department of Public Health, the Fresno County Department of Public Health, and Central California Food Bank in response to COVID-19. As an agency, we are working closely with our staff to follow guidelines and make adjustments to our procedures, as necessary.

Fresno EOC Food Distribution, as an essential public service, will continue to operate unless contracting agencies direct otherwise. Fresno EOC Food Distributions has developed an individual plan and strategy to maintain a connection with clients and partners while staying safe. These measures include:

1. Central California Food Bank will deliver prepackaged meal bags of shelf-stable items for the distribution sites at Parlier and Cantua Creek.

2. Fresno EOC will work to ensure a safe environment by following the health standards set by the California Department of Public Health, the Fresno County Department of Public Health, and the Central California Food Bank through safety guidelines. The distributions will be a drive-through and social distancing shall be observed.

3. Central California Food Bank will be providing gloves and Fresno EOC will be providing masks to the employees distributing the bags. This will ensure that Fresno EOC is minimizing the employee/client contact on-site via this drive-through model.

4. Fresno EOC will adjust vehicles to drive-through to accommodate social distancing while staff are loading the bag to the vehicles. This will allow clients to pull up in their cars and employees to deliver a prepackaged bag to their car.

5. Fresno EOC Food Distributions will operate outdoors.

6. Fresno EOC has established a plan to avoid large groups of employees (less than 10) in close proximity on-site and will employ social-distancing (6 feet apart while waiting).

7. Fresno EOC will reinforce the need for use of gloves and masks at set schedules.

8. If an employee is sick or showing symptoms of being sick, Fresno EOC will send them home immediately.

9. Fresno EOC will provide extensive training for staff who assist with drive-through procedures.

10. Fresno EOC is partnering with Central California Food Bank to assure products are packaged in a safe environment.

We are committed to serving our community and to continue precautionary steps for the safety and health of our communities.