



Fresno EOC is committed to following the guidance of the California Department of Public Health and the Fresno County Department of Public Health in response to COVID-19. As an agency, we are working closely with our staff to follow guidelines and make adjustments to our procedures as necessary.

Fresno EOC Food Services, as an essential public service, will continue to operate unless contracting agencies direct otherwise.

Fresno EOC Food Services has developed an individual plan and strategy to maintain a connection with clients and partners while staying safe. These measures include:

- Working to ensure a safe environment by following the health standards set by the California Department of Public Health and the Fresno County Department of Public Health through the sanitation of our kitchen facilities, cooking equipment, preparation surfaces, storage facilities, and delivery vehicles and the cleanliness practices amongst our employees.
- Adjusting departure times of food service vehicles to accommodate social distancing while staff are loading delivery vehicles.
- Flex scheduling has been set up to avoid large groups of employees in close proximity.
- Reinforcing the need for consistently washing hands with warm water and soap for at least 20 seconds before and after preparing food.
- If an employee is sick or showing symptoms of being sick, sending them home immediately.
- Providing extensive training for staff who prepare, handle, and serve food in the areas of food storage, preparation, thawing, cooking, serving, and the cleaning of dishes, utensils, equipment, surfaces and more.
- Providing additional training on heightened sanitation practices.
- Continually reinforcing the need for social distancing as it relates to crowds, personal space, avoiding touching and more.
- Partnering with USDA Certified Processors to assure product is packaged in a safe environment.
- Adjusting employee schedules based on customer and client needs.

We are committed to serving our community and are adjusting as we can to continue the necessary services in these unprecedented times.