

The Dispatch

*“Provide Safe and Reliable Transportation by Promoting
Improved Coordination and Consolidation of Available Resources”*

Fresno EOC Transit News

Issue 6, June 2022

DEDICATED DRIVERS DEVOTED TO PASSENGERS WITH SPECIAL NEEDS

Fresno EOC Transit Systems is a 24-hour operation, managing the transportation needs of clients across the Central Valley. Last year, drivers covered more than 1,300,000 miles and the team strives to give clients the best service possible. . Eight of its 42 drivers are dedicated to providing clients who have special needs with transportation that is safe and reliable on a daily basis. They have been trained to guide passengers who are vision-impaired, hearing impaired, or must use a wheelchair. The safety record of these eight drivers is impeccable and sets the standard for others to follow. Between them, they have a total of 155 years of dedicated service. Kathy Leon stands out above the rest as she has been with Transit Systems for 30 years. Transit is proud to have such caring and devoted employees.

SPOTLIGHT ON PARTNERSHIP

Fresno EOC Transit Systems just began turning wrenches starting June 1, 2022 for our long-time partner, The Arc of Fresno and Madera Counties. After providing transportation services to clients with developmental disabilities for The Arc over 20 plus years, Transit Systems is now under contract to provide vehicle maintenance for the non-profits 70+ ADA compliant vehicles. Under this new contract, Transit Systems will provide parts at cost and mechanic services at a reduced hourly rate.

“This partnership will enable Transit Systems to repair vehicles in a timely manner, with safety as a standard to ensure our passengers are provided the best service possible,” stated Lori Ramirez, Executive Director of The Arc. “Fresno EOC has made it an easy transition and welcomed The Arc of Fresno and Madera Counties with open arms.”

Ever wonder how a business can spread its message or show off its product through multiple neighborhoods in just a few hours? It's easy. Fresno EOC Transit Systems is creating rolling billboards. Transit Systems is now in the business of wrapping buses, whether it is just one side of the bus or a full wrap, which is three sides. Let us “Drive Your Message Forward.” Give us a call today at 800-235-7433. To view our competitive prices click [here](#).

NEW HIRES AT FRESNO EOC TRANSIT SYSTEMS

Transit Systems provides services including driving children to school, bus service in Madera County, transporting those with special needs, and is now in the business of wrapping buses with custom ads. The massive program of Fresno EOC has more than 150 vehicles in its fleet. Four new team members have just been hired to help to ensure the transportation needs of clients are met.

Jose Zuniga will join the Finance team as an Accountant, supporting Transit Systems and Food Services. Jose will focus on the meal delivery portion of the Transit Systems operation.

Christiano Montellano will come on board as the Automotive Service Administrator for The Arc Maintenance Project at Transit Systems.

Roman Martinez will bring his creative talents to the team as a Vehicle Detailer for The Arc maintenance project. This will ensure vehicles are cleaned and ready for service.

Chris Fuetes (Fuentes?) will join the team as a Mechanic for The Arc maintenance project. His main vehicles are vans and shuttle buses.

Our new staff members will work in our newly renovated on-site garage in downtown Fresno and say they are pleased to be supporting the local community. We are thrilled to welcome this talented group of people to our valued team.

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For more information visit our job board or call (559) 486-658

EOC TRANSIT SYSTEMS SAFETY & TRAINING

Fresno EOC Transit Systems are continuing meeting all safety procedures. The safety incentive program is going strong and reminding drivers the importance of safety. We continue to have no on-site accidents this year. All drivers have passed First Aid training and are current with First Aid training. Drivers who had CHP renewal testing have all passed with a refresh of skills needed to drive our Transit vehicles. We are proud of the safety and expertise of Transit Systems drivers.

Message From Fresno EOC Transit Systems Director, Thomas Dulin



Well, summer has officially hit the Central Valley with the temperatures rising and the heat creeping into the unhealthy red zones. Transit Systems will be keeping busy in the next few months, transporting clients and keeping them cool in our air-conditioned vehicles as they head to work, school, medical appointments, shopping trips, and more.

Also during the summer months, we are proud to provide a driver(s?) for Fresno EOC's Food Service Food Express Buses to deliver meals to children throughout Fresno County, ensuring that no person under age 18 goes hungry when school is not in session.

We have added some new contracts PG&E and The Arc of Fresno/Madera counties to our long list of partners around Fresno County. We are grateful to have the opportunity to work with each one of them to be able to provide services near and far.

As I reflect on the partnerships old and new, as well as our connections with loyal clients, I am struck by gratitude and excitement. I am eager to see how much we can accomplish together in the coming months. I am thankful for your support and your trust in Fresno EOC Transit Systems to provide first-class transportation every single day.

Thomas Dulin